



Attorney's Docket No. 5577-214

PATENT

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2157/
JZ

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al.
Serial No.: 09/693,663
Filed: October 20, 2000
For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF
SERVICE

Confirmation No.: 8210
Group Art Unit: 2157
Examiner: Lashonda T. Jacobs

Date: August 3, 2004

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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AUG 09 2004

Technology Center 2100

AMENDMENT

Sir:

Applicants provide the present Amendment in response to the Official Action
mailed May 5, 2004.

Amendments to the Specification begin on page 2 of this paper.

Amendment to the Claims are reflected in the Listing of Claims that begins
on page 3 of this paper.

Remarks begin on page 13 of this paper.